

# QUEST

leisure products



**120010-GR** Instant Utility, Shower & Toilet

• Item instructions •

## Thank you

for purchasing this product. At Quest we take every care to ensure that the product fulfils your expectations. We hope you enjoy using this product

### General Use

Failure to follow the general use instructions below could lead to damage to the product or injury to your person. Always read and follow these instructions when using the product. This is not a toy. Children should not be left unattended with the product. Injury or death may result from fire if the fabric is exposed to open flame. Take care opening or unfolding any part of this product as moving or folding parts could trap fingers.

- The instant utility is an external product and designed to be used outside.
- Due to the changeable weather conditions it is recommended that you always use all of the guy lines and pegging points in order to secure your instant utility.
- It is also recommended that the instant utility not be left unattended. Due to the nature of outdoor products along with the changeable weather conditions and differing ground conditions, many unexpected circumstances can occur. If the instant utility is left unattended it could impact the performance of the instant utility.
- If the instant utility is going to be left unattended for an extended period of time (longer than a couple of days), we recommend to take the instant utility down.
- Do not leave outside in severe weather conditions.
- The utility shelter frame is made to be easily erected, but take care when erecting and taking down the utility shelter. Always ensure that nothing is twisted or caught in the frame.
- NEVER force the frame, it will open or close without the need for undue force. Applying undue force could damage the frame and would invalidate your warranty.
- Although extremely easy we recommend that you put this utility shelter up and down a few times at home or in an area such as a basement or garage before putting it up outside. This allows you to get used to the process before putting it up in an area that could be exposed to wind and rain.
- The utility shelter can be put up by one person, but it is easier to erect with two people.
- We recommend that you always peg the utility shelter down with all the available pegging points and guy lines.
- Please retain all information for further reference



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Find us at : [www.mql.co.uk](http://www.mql.co.uk)

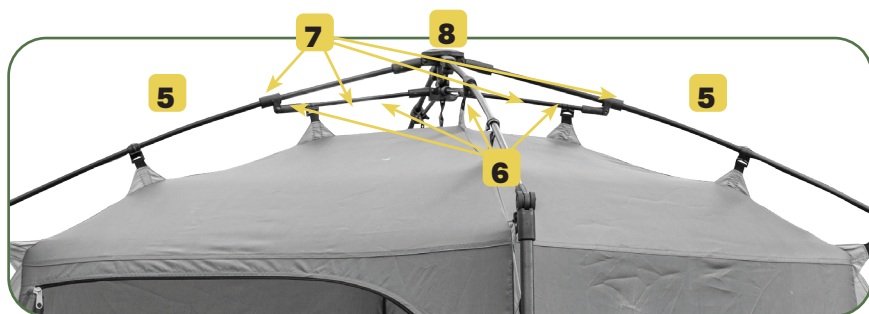


## Frame Diagram

Frame diagrams for the instant utility, shower and toilet.



| No | Description     | Code |
|----|-----------------|------|
| 1  | Lower Leg       | TBC  |
| 2  | Leg Catch       | TBC  |
| 3  | Upper Leg       | TBC  |
| 4  | Leg Knuckle     | TBC  |
| 5  | Upper Roof Pole | TBC  |
| 6  | Lower Roof Pole | TBC  |
| 7  | Roof Slider     | TBC  |
| 8  | Roof Tensioner  | TBC  |



## Wear , Tear and Usage

Details on wear, tear and usage.

The instant utility is used outdoors and thus will be subject to standard wear and tear caused by the weather and other external influences. This section lists some, but not all of the standard wear and tear you may get with your instant utility.

- **Fading** : With all polyester materials used outdoors some fading or colour changing will occur. This will change depending upon how often you use it, how long it is up when you use it, what the weather is like when you use it and other external influences such as shade etc. This fading only affects the look of the material and does not affect the performance of the screen house. It is a natural process and cannot be avoided. Fading can be improved by using a proofing spray as listed in the maintenance section below.
- **Colour changing** : Similar to fading, all polyester materials used outdoors may be affected by colour changing. This is down to the amount of sun they receive whilst out, the atmospheric conditions at the time and other external factors. Colour changing is only cosmetic and does not affect the performance of your screen house.
- **U.V. Degradation** : Over time all polyester materials will break down and become brittle. This is down to the effect the sun has on the material. Your screen house is protected against this with its advanced U.V. coating, but this protection does break down over time. The time it takes will completely depend upon the weather conditions when used, such as the suns heat, cloud cover, shade and others. This is a natural process that cannot be stopped, but you can protect against it by regular cleaning and re-proofing (listed in the care and cleaning instructions).
- **Condensation** : Condensation is a natural process where moisture from the ground is drawn up and collects on the roof or sides of your instant utility. Whilst this is kept low thanks to the floor in the utility, there will still be some and this can be more if the floor of the utility is toggled up.

## Folding and Unfolding

Details on how to use your product.

### Erecting your Instant Utility

- Place the tent on the ground and extend the 4 legs as shown in image 1.
- Hold the central hub at a comfortable height, then gently push the upper and lower hubs together. Finally Insert the safety locking hook all as shown in image 2.
- Straighten the four corner legs and lock into position by pulling the upper and lower leg sections apart until the locking mechanism clicks into place.
- The utility is now erected, but you also need to peg each corner of the utility and ensure all 4 guylines are also attached and pegged.

image 1

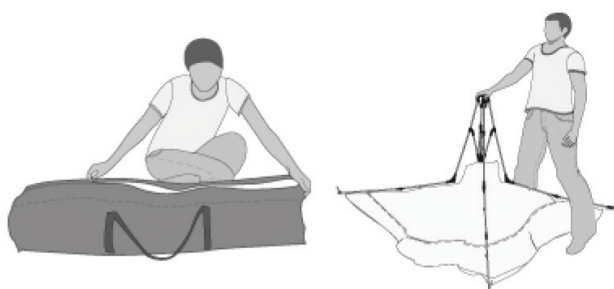


image 2

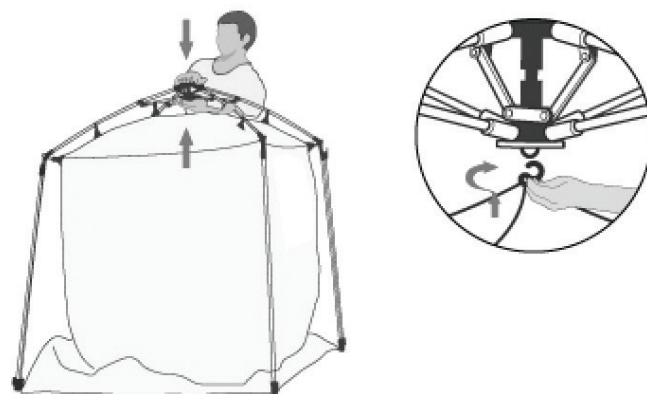


image 3

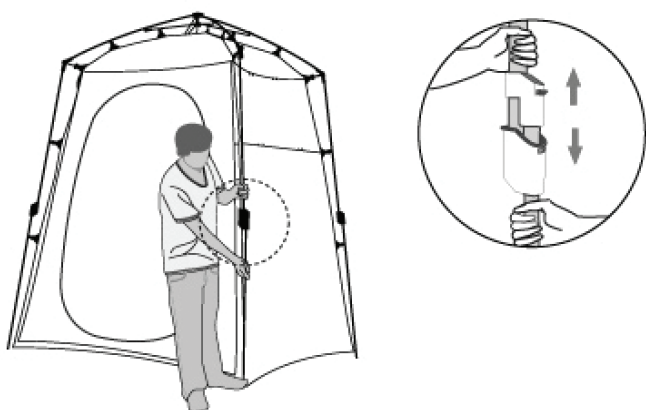


image 4





## Folding and Unfolding

Details on how to use your product.

### Taking your Instant Utility down

- **IMPORTANT:** First unzip the door starting, then unpeg the utility and guylines as shown in image 5. Please be careful if this is done in the wind we recommend using two people or keeping some pegs in the ground to help keep it secure until packed away.
- Release the locks and lower each leg as shown in image 6
- Remove safety locking hook. Disconnect the upper and lower central hubs, then the legs will automatically fold down and in as shown in image 7.
- Fold all 4 legs towards central hub. Then roll the utility away and place into carry bag.

image 5



image 6



image 7

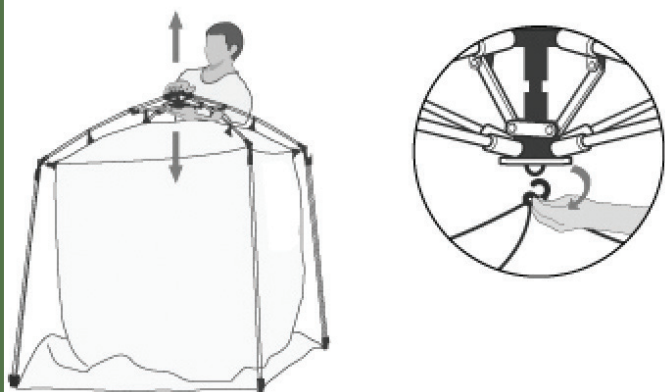


image 8



**IMPORTANT:** Ensure the leg is not twisted as failure to do so can cause damage to the knuckle joint.



# Storage , Care and Cleaning

Details on how to look after your product.

## Storage

To help keep your product looking newer for longer and prolong the life and use of the product, we recommend that the product is covered when not in use. The instant utility should never be put away wet. If it is put away wet, then it should be taken out and dried before being stored away after use. Failure to do so can cause mould growth and potential damage to your instant utility.

If the product is not going to be used for an extended period (such as a winter period) we recommend that it is carefully folded away and stored in a clean, dry and free from damp location.

## Care and Cleaning Instructions

Never use and harsh or abrasive cleaners or brushes when cleaning this product as the frame and fabric may be damaged when doing so. Never fold and put the product away when wet as this can trap water in the product, which can lead to mould and mildew build up.

**IMPORTANT:** If you have used any type of cleaner other than warm soapy water you may have damaged the U.V. coating, so we recommend reproofing the instant utility. If the coating has been damaged it would lead to premature aging of the product. We recommend you use a dedicated re-proofing spray.

- **Fabric :** We recommend using warm soapy water and a soft sponge. If the stains are more difficult then we recommend a dedicated awning or tent cleaner for the fabric, but remember that if you use a dedicated fabric cleaner we also recommend to reproof afterwards. After it has been cleaned, rinse with clean water to make sure there's no soap or cleaner left inside the fabric. Once rinsed allow the product to dry naturally before folding away and storing.
- **Frame :** First allow any dirt to dry and brush with a soft brush to remove loose dirt. Once this is done wipe the frame down with warm soapy water and a soft cloth. Once cleaned allow to dry naturally before storing away.

# Warranty

Details on the warranty that comes with your product.

**Warranty :** 12 Months (1 Year) warranty.

## Warranty Claim

- In the unlikely event of a warranty claim, you must contact your retailer.
- If you have not registered your product, first fill out the registration form overleaf and take this with you when you go to your retailer.
- Take the product to your retailer that you purchased it from along with your proof of purchase and explain the issue with the retailer.
- The retailer will then check the product and get in touch with the wholesaler or manufacturer.
- The retailer will keep you informed of the progress of the claim.
- The wholesaler or manufacturer will not (unless under special circumstances) get in touch with you as all information will be passed back directly to the retailer.

## Warranty Information

- This product comes with a full 12 month manufacturers defect warranty and covers any manufacturers defects for one (1) year from the date of the original purchase. It does not cover any damage occurred though:
  - The product falling, being dropped, scratched or damaged in any way.
  - The product has been technically changed by the owner or another third party
  - Improper use of the product.
  - Normal wear and tear - which includes (but is not limited to): colour fading, wearing, stretching.
  - Weather damage - which includes (but is not limited to) U.V. degradation and colour changing.
- The affected part will be replaced or repaired (manufacturers option) if they are found to be defective within the one (1) year time frame.
- The warranty will be void if the product has been subject to neglect, misuse, improper installation, misapplication, alteration or accident including, but not limited to, improper installation, maintenance or use of unauthorised parts or attachments.
- Damage caused by not following the instruction manual in full will invalidate the warranty, if this results in consequential damages, MQL will not be liable for these damages or any costs incurred due to these damages.
- MQL will not be liable for material damage or personal injury caused by improper use or if the safety instructions are not properly executed in full.
- All claims must be made though the retailer you purchased the product from and not direct with the wholesaler or manufacturer.
- Warranty claims cannot be honoured without an original dated receipt and or proof of purchase.
- By executing repairs the original warranty period of one (1) year will not be extended, nor the right to a complied new warranty. This warranty is only legal on European soil.
- This warranty does not overrule the European directive 2011/83/EU.
- This product may not be amended or changed.



## Registration

You can register your Instant Utility online at <https://mql.co.uk/product-registration> or fill out the form below and send it into Quest :

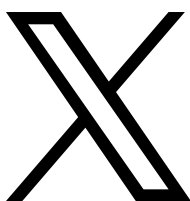
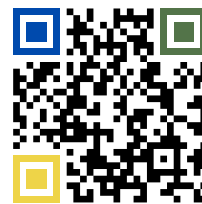
|                        |  |                   |  |
|------------------------|--|-------------------|--|
| Model                  |  |                   |  |
| Your Name              |  | Purchase Date     |  |
| Your Email             |  | Retailers Name    |  |
| Your Address           |  | Retailers Address |  |
| Additional Information |  |                   |  |

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